

Using e-Redact has improved redaction file processing times by **50%**.



THE CHALLENGE

Before Derby City Council adopted e-Redact, all client cases were in paper format and a marker pen was used to remove sensitive information from a photocopy of the original. Processing these paper documents was very time consuming with the number of cases being received each year on the rise.

In addition, manually redacted documents presented a security threat due to sensitive information still remaining visible, even after redaction.

THE STRATEGY

Derby City Council was searching for a solution that enabled documents to be redacted electronically prior to disclosure. The system also needed to be financially viable, save time and be simple to implement and use.

e-Redact stood out early on, primarily due to the assured reduction in man hours, and was swiftly implemented, thereafter. The council has since said they would be happy to recommend the solution to other authorities.

ROI

- ✓ 50% time saving when processing files for redaction
- ✓ Work scenarios optimised

THE BENEFITS

- ✓ System provided staff with a confidence boost
- ✓ Security of redacted file output improved
- ✓ Supported multi-session working for large files
- ✓ Time saving and ease of use exceeded expectations
- ✓ Removed need to employ extra staff
- ✓ Professional looking output
- ✓ Significant cost savings on postage and photocopying
- ✓ Simple to use and saved hours of redacting time
- ✓ Works with all file formats
- ✓ 100% FOI, DPA, EIR compliance



e-Redact has saved us both time and money.

We have saved on both paper and printing costs in addition to staff costs due to the time taken to redact a document being halved.

The solution has allowed us to optimise all of our different work scenarios.

ALISON MOSS, INFORMATION GOVERNANCE MANAGER

Call us today on: **01565 873 918**
www.e-redact.co.uk

e-REDACT
 Redact. Review. Release.